

FINAL NOTICE OF UNPAID BALANCE TO COLLECTION AGENCY

California-American Water Company

P.O. Box 578, Alton IL 62002
1-800-794-7350

05/13/2002

Dear Customer:

On Monday, May 6, 2002 we sent you a letter. The letter informed you of an unpaid balance of \$245.65. This amount is for your account at _____ We told you that CAAWC would send the unpaid balance to a collection agency or a magistrate if you did not take action or pay the amount due. As of today, CAAWC has not received the payment. You have not called our office to make arrangements. CAAWC is now forced to take action against the unpaid balance.

Please contact our office now at 1-800-794-7350 if you need to discuss this matter. If you do not call, we will send your account to the collection agency or magistrate on Thursday, May 23, 2002.

Sincerely,

Customer Service

(TO BE INSERTED BY UTILITY)

ADVICE LETTER NO. 566

ISSUED BY

D. P. STEPHENSON

NAME

(TO BE INSERTED BY C.P.U.C.)

DATE FILED JUN 18 2002

EFFECTIVE JUL 22 2002

DECISION NO. _____

DIRECTOR - RATES & REVENUES

TITLE

RESOLUTION NO. _____